



TEAMWORK

We believe success comes from working together with colleagues, citizens and customers. Effective teamwork requires open communication and accountability.

SERVICE

We take pride in the excellent services we provide, showing enthusiasm and dedication in all we do to make the City a better place while maintaining our high standards.

RESPECT

We promote a respectful, safe and positive work environment, inspiring employees to meet their maximum potential and trusting in their decision-making. We embrace diversity by valuing different skills and perspectives.

PROFESSIONALISM

We conduct ourselves in a manner that is professional and ethical with the highest degree of honesty, integrity and fairness.

DEPENDABILITY

We demonstrate our dependability to one another and to our community by being reliable and following through on our commitments.

INNOVATION

We accept challenges as opportunities for creativity and collaboration on new ideas and methods, which generate solutions, enhanced value and excellence in all services.

WELL-BEING

We aspire to be happy and improve our quality of life by promoting work-life balance, health and wellness, while being satisfied with and showing appreciation for a job well done.