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NEWS RELEASE

Durango Police Department Announces Online Reporting System

Durango, CO: The Durango Police Department has deployed a Community Incident Reporting Solution enabling community members to file police reports online. The system provides a fast and efficient way for residents to report a variety of low priority incidents (crimes not in progress), including cold thefts, vandalism, abandoned vehicles and graffiti. The Report Incident link is located at DurangoGov.org/Police. It is available 24 hours a day, seven days a week on any web enabled device.

“As a department, we believe in working with the people we serve to build a community of the highest quality for present and future generations,” Durango Police Commander Rita Warfield said. “We think investing in technology, which gives our citizens a better experience, is an important way to demonstrate our commitment.”

Citizens can access the online reporting system two ways. Call dispatch at (970) 385-2900 to be directed to a link on your phone or other device, or go to DurangoGov.org/Police and click on Report Incident. In either case, you will be asked questions to identify the nature of the situation and whether it may be reported online or if an officer needs to take the call. If you are referred to the online reporting system but prefer to speak to an officer, you can make that request.

The online reporting system has instructions allowing citizens to report:

- Abandoned vehicles
- Animal complaints
- Barking dogs
- Code enforcement issues
- Damage to vehicles
- Graffiti
- House watch
- Lost property
- Phone Scams/Solicitation

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- Suspicious activity (not in progress)
- Theft (not in progress)
- Trespassing (not in progress)
- Vehicle Entered (nothing taken)

You will get an incident number and can receive copies of your report. A desk officer will review the report and determine if follow up is needed. The online reporting option does not take the place of calling Dispatch in an emergency situation. Citizens should call 911 or (970) 385-2900 to report a crime in progress or where life or property may be at risk.

The LexisNexis Desk Officer Reporting System enhances the Durango Police Department's service to the community and improves efficiencies within the Department. The system generates more accurate reports and reduces officer response time by 10 to 30 percent. It also reduces administrative costs and improves allocation of resources.

"The Durango Police Department's initiative in implementing this solution can be used as an example for other law enforcement agencies that want to streamline the reporting and communication process so they can focus on the more mission-critical aspects of their duties," said Roy Marler, Vice President, Product Management, LexisNexis Risk Solutions. "This system will play an important role in enhancing police services and empowering residents to contribute to the reduction in crime in the community."

For more information on the system, visit the LexisNexis® Risk Solutions [website](#).

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