

**City of Durango Utility Bill
STREAMLINE PAY APPLICATION FORM**

USE THE TAB KEY OR CLICK WITH THE MOUSE TO MOVE FROM FIELD TO FIELD

Type in the required information, print and sign the form in both signature locations. Mail or deliver the form, and an **original voided check** to:

City of Durango, 949 E 2nd Avenue, Durango CO 81301

CUSTOMER'S NAME:		
SERVICE ADDRESS:		
CITY:	STATE:	ZIP:
TELEPHONE:		
FINANCIAL INSTITUTION:		ROUTING #
BANK ACCOUNT #	CHECKING	SAVINGS
CUSTOMER SIGNATURE:		
UTILITY ACCOUNT #		
AUTHORIZATION AGREEMENT FOR AUTOMATIC DEPOSITS AND/OR PRE-AUTHORIZED PAYMENTS		
<p>_____ Hereinafter called "Customer", hereby authorizes the City of Durango, hereinafter called "Company" to originate electronic entries transferring funds from (debits) or to (credits) Customer's account to Company's account listed below at Bank of Colorado. I authorize City of Durango and my banking institution to deduct the amount due on my utility bill directly from my bank account on the next business day at least 10 days after the billing date.</p> <p>Company will use its best efforts to insure that all entries on Customer's account originated by Company are in the correct amounts. However, Customer and Company agree that Company will not be liable for any incidental or consequential damages associated with incorrect entries processed by Bank of Colorado and Company's request. Company shall only be responsible for refund on any overcharges when verified as such by Company, which refunds will be made within 30 days of notice and verification.</p> <p>Customer understands that electronic funds transfer orders will only be accepted by the financial institution when there are sufficient funds in Customer's account to process the entry. Customer agrees to maintain sufficient funds in the account to cover debit entries properly originated by Company.</p> <p>Customer further agrees to be bound by the operation rules of NACHA (National Automatic Clearing House Association), by the rules and notices received from Company, and by the rules of Customer's financial institution. Customer acknowledges that the origination of ACH transactions must comply with the provisions of U.S. law.</p> <p>I understand that I can delay my automatic payment to dispute the amount of a bill. I understand that in order to do this, I need to call Utility Billing Customer Service at 970-375-5034 at least five business days before the withdrawal date. I understand that I can withdraw from participation in STREAMLINE PAY at any time by notifying Utility Billing Dept. in writing. Notice of termination by Customer of this agreement shall be effective 15 days after properly given and shall not affect entries originated prior to the actual receipt of such notice. Notices will be considered properly given when deposited in the US Mail, certified, postage paid and properly addressed to City of Durango at 949 E 2nd Avenue, Durango, CO 81301 or delivered in person to the business address. I also understand that the City of Durango can terminate my participation in STREAMLINE PAY at any time upon written notification sent to me at my billing address.</p>		
CUSTOMER SIGNATURE:		DATE:

**PLEASE RETURN WITH VOIDED CHECK ATTACHED HERE
(DO NOT USE DEPOSIT SLIP)**