



City of Durango Online and Telephone Utility Billing Application

CUSTOMER NAME:		
SERVICE ADDRESS:		
CITY:	STATE:	ZIP:
TELEPHONE: ()		
EMAIL ADDRESS:		
UTILITY ACCOUNT#:		

Welcome to the City of Durango's Online and Telephone Utility Billing service. The City provides this convenient and secure option as a way to pay your City utility bills and access your account records on its Web site or over the telephone.

To sign up for this service, complete this form and return it to:

Utility Billing
City of Durango
949 E 2nd Avenue
Durango, CO 81301

The City will establish your account within two business days of receiving this application.

To access your account, go to:

<https://egov.durangogov.org/utilitybilling>

or call

970-385-4636, select option 2 and enter code 6901.

Your account number and the last four digits of your phone number will act as your user ID and PIN.

AGREEMENT TERMS AND CONDITIONS

The City will process online and telephone payments usually within 2 business days of the transaction. It is your responsibility to ensure payments are posted in sufficient time to meet required due dates. The City has made every effort to maintain accuracy of information provided you, but limitations such as differing names and/or input errors may occur. Use of this service to submit payments constitutes acknowledgement that the City of Durango and the processor of electronic payments assume no responsibility for data entered by service users.

I agree to the Terms and Conditions listed above:

CUSTOMER SIGNATURE:

DATE: